PROCEDURE FOR THE DEVELOPMENT /EXTENDING AND DISCONTINUATION OF ACCREDITATION SCHEMES
## Table of Contents

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PURPOSE AND SCOPE</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>REQUEST FOR A NEW ACCREDITATION SCHEME OR EXTENSION OF THE SCOPE</td>
<td>3</td>
</tr>
<tr>
<td>3</td>
<td>FEASIBILITY STUDY</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>APPROVAL OF THE FEASIBILITY STUDY</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>SIGNING OF A MEMORANDUM OF UNDERSTANDING</td>
<td>4</td>
</tr>
<tr>
<td>6</td>
<td>ESTABLISHMENT OF AN ADVISORY COMMITTEE</td>
<td>5</td>
</tr>
<tr>
<td>7</td>
<td>ESTABLISHMENT OF A WORKING GROUP FOR AN EXTENSION OF SCOPE</td>
<td>5</td>
</tr>
<tr>
<td>8</td>
<td>SOURCING AND TRAINING OF ASSESSORS</td>
<td>6</td>
</tr>
<tr>
<td>9</td>
<td>DEVELOPMENT AND APPROVAL OF THE TECHNICAL REQUIREMENTS DOCUMENTS</td>
<td>6</td>
</tr>
<tr>
<td>10</td>
<td>NEW ACCREDITATION SCHEME IMPLEMENTATION</td>
<td>6</td>
</tr>
<tr>
<td>11</td>
<td>DISCONTINUATION OF AN ACCREDITATION SCHEME</td>
<td>6</td>
</tr>
<tr>
<td>12</td>
<td>REFERENCES</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>APPENDIX A – NEW ACCREDITATION SCHEME DEVELOPMENT PROCESS</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>APPENDIX B – AMENDMENT RECORD</td>
<td>9</td>
</tr>
</tbody>
</table>
1. **PURPOSE AND SCOPE**

The purpose of this document is to describe the process to be followed by SADCAS when developing a new accreditation scheme or extending an existing scheme and when discontinuing an accreditation scheme.

The document is applicable to all areas within SADCAS.

2. **REQUEST FOR A NEW ACCREDITATION SCHEME OR EXTENSION OF THE SCOPE**

2.1 Development of a new accreditation scheme or the extension of scope for an existing accreditation scheme may be initiated by SADCAS or any of its stakeholders in SADC Member States that are serviced by SADCAS such as:

   a) Governments
   b) Regulators
   c) Existing SADCAS Advisory Committees
   d) Industries

2.2 A request for accreditation scheme development shall be proposed to SADCAS by the initiating stakeholder. Upon receipt of such a request the Chief Executive Officer shall assign the Technical Manager to initiate a project for the development of such a scheme and subsequently manage the implementation of the scheme.

3. **FEASIBILITY STUDY**

*This aspect may not apply to the extension of scope for existing schemes.*

The Technical Manager with the assistance of the National Accreditation Focal Point (NAFP) in the SADC Member States shall conduct a feasibility study for the project addressing *inter alia* the following:

3.1 **Problem Statement**

This involves stating the reasons and the need for accreditation and an investigation and identification of an economic or market failure that needs to be addressed by the scheme. Information should be provided on the nature and magnitude of the problem.

3.2 **Statement of the Desired Objectives**

The objective of the new accreditation scheme should be specified. The objective should not be specified so as to align with (and thus pre-justify) the particular effects of the proposed scheme. Rather, it should be specified in relation to the underlying problem.
3.3 **Analysis of the Regulatory Environment**

This section should identify the pre-existing policy and policy authority (if any) for a possible regulatory initiative. Industry stakeholders including government and regulatory institutions involved in the industry should be identified.

3.4 **Industry Analysis**

This section should present all the industry known dynamics that could influence or affect the new accreditation scheme. These could include the size of the industry, the structure, geographic spread and availability of required skills.

3.5 **Resources Requirements**

a) Determine the required accreditation scheme (i.e. accreditation of product certification bodies in line with ISO/IEC 17065, etc.)

b) Determine the availability of required documents such as national/ regional/ international standards, requirements of the regulator.

c) Determine the availability of technical experts for the development and implementation of the scheme and also determine the number of assessors required for servicing the industry.

d) Determine the need to conduct a benchmarking exercise in SADC Member States where such an accreditation scheme is already being implemented.

e) Determine financial requirements to set up the scheme. This includes the cost of the research, workshops, benchmarking exercises, meetings, training of assessors and other set up costs. Over and above, an indication of the projected implementation cost should be provided for industry to be prepared.

f) The financial requirements should be included in the SADCAS’s budget for the subsequent financial year if it is not already covered in the current budget.

4. **APPROVAL OF THE FEASIBILITY STUDY**

4.1 The Chief Executive Officer and the Technical Manager will consider the feasibility study for approval.

4.2 The team may decide to approve or reject the recommendations presented in the feasibility study.

4.3 If the project is approved, the team will consider the timelines for its realization.

5. **SIGNING OF A MEMORANDUM OF UNDERSTANDING (MOU)**

*This may not apply to all projects.*
5.1 After the approval of the project, SADCAS and the relevant Regulator or Government may enter into a MoU clearly outlining how the scheme would be implemented and the roles and responsibilities of each role player.

5.2 An MoU may not be necessary if the regulations are clear regarding the roles of all stakeholders.

6. ESTABLISHMENT OF AN ADVISORY COMMITTEE (AC)

*This step may not apply to extension of scope for existing scheme.*

6.1 The consultations with the industry and all related stakeholders should be arranged so as to inform the broader stakeholders of the intention and the need to develop an accreditation scheme for a particular industry.

6.2 Suitable technical experts should be identified to form an Advisory Committee (AC) or working group (WG) with fair representation of all stakeholders in line with the SADCAS AP 11.

6.3 If the scheme is requested by the Government or a Regulator, the scheme sponsor will nominate a representative to the AC or WG and all other committees established for the scheme. This is to allow effective information exchange between all the role players.

6.4 Knowledge transfer, preferably the accreditation specialist shall be included onto the AC or WG to research and gather background information for the development of the technical assessor course.

6.5 The primary responsibility of the AC or WG shall be to advise SADCAS regarding the new scheme and related technical requirements.

6.6 The AC or WG *inter alia* shall also be responsible to advise SADCAS on the interpretation of the relevant standards and may develop interpretation documents. This may also include a benchmarking exercise which could be done by determining whether any other accreditation body has developed a similar scheme and examining their criteria in order to adapt it for SADCAS use if appropriate.

7. ESTABLISHMENT OF A WORKING GROUP FOR AN EXTENSION OF SCOPE

*This step may not apply to extension of scope for existing schemes*

7.1 The consultations with the relevant AC industry and all related stakeholders should be arranged to inform the broader stakeholders of the intention and the need to develop an accreditation scheme for a particular industry.

7.2 Suitable new scheme experts should be identified to form a WG that will provide input to the AC.

7.3 The primary responsibility of the WG shall be to provide input to the relevant AC regarding the new scheme and related technical requirements.
8. SOURCING AND TRAINING OF ASSESSORS

8.1 SADCAS may source the initial group of assessors from the WG or the AC or any source identified by the AC.

8.2 SADCAS may also request relevant Government or Regulator to identify potential assessors.

8.3 The initial group of assessors shall be trained and qualified in line with SADCAS AP 01 “Nomination, Selection and Training of SADCAS Assessors; Selection of SADCAS Assessment Members; and Monitoring of SADCAS Assessors’ Performance” and the cost thereof shall be factored in the scheme development cost.

8.4 SADCAS may select a Team Leader from the list of the Approved Team Leaders in existing scheme.

9. DEVELOPMENT AND APPROVAL OF THE TECHNICAL REQUIREMENTS DOCUMENTS

9.1 Based on the advice of the WG and AC, the Technical Manager will develop and submit for approval by the Chief Executive Officer an accreditation scheme detailing all requirements for accreditation.

10. NEW ACCREDITATION SCHEME IMPLEMENTATION

10.1 SADCAS and the scheme sponsor will embark on a series of promotional programmes informing industry in the relevant SADC Member State(s) about the new scheme and invite applications for accreditation.

10.2 After the first assessment is conducted, the AC would evaluate all post assessment reports including the feedback from the assessed facility to determine the adequacy of the scheme and recommend adjustments to the scheme or improvements to the interpretation documents if necessary.

10.3 The Technical Manager shall ensure that the program criteria used for the new scheme does not contravene any international requirements in terms of Mutual Recognition Agreements (MRA’s).

10.4 When at least one facility or body has been accredited, the new scheme shall be handed to the relevant Scheme Coordinator for implementation.

11. DISCONTINUATION OF AN ACCREDITATION SCHEME

11.1 SADCAS may discontinue in part or in full an accreditation scheme where the scheme is deemed to be of no value. Prior to discontinuing accreditation schemes, SADCAS shall:

11.1.1. Seek the views of interested parties;
11.1.2. Review any contractual obligations;
11.1.3. Make transitional arrangements for any accredited facilities with other accreditation bodies offering the same scheme.

11.2. SADCAS shall also communicate with stakeholders concerning the discontinuation.

11.3. SADCAS shall also withdraw any information related to the scheme or part of the scheme as soon as transition is complete.

12. REFERENCES

- SADCAS PM 01 - SADCAS Policy Manual
- SADCAS AP 01 - Nomination, Selection and Training of SADCAS Assessors; Selection of SADCAS Assessment Members; and Monitoring of SADCAS Assessors’ Performance
- SADCAS AP 11 - Terms of Reference, Registration and Responsibilities of Advisory Committees
APPENDIX A - NEW ACCREDITATION SCHEME DEVELOPMENT PROCESS

New Accreditation Scheme Development

- **Stakeholder**: Chief Executive Officer
  - Request
  - Assign to TM

- **Chief Executive Officer and TM**
  - Feasibility Study
  - Problem Statement
  - Objectives
  - Is it feasible?
    - No
    - Yes
      - Sign MoU
  - Source Assessors
  - Establish AC Working Group
  - TR Document

- **Technical Manager (TM)**
  - Invite Applications
  - First Assessment
  - Scheme Handover

- **Knowledge Management Advisory Committee (AC)/Working Group**
  - Train
  - Advice on new Scheme

Decision flow:
- Request → Assign to TM
- Feasibility Study → Problem Statement → Objectives → Is it feasible?
- Yes → Sign MoU → Source Assessors → Establish AC Working Group → TR Document
- No
- Invite Applications → First Assessment → Scheme Handover
- Train → Advice on new Scheme
### APPENDIX B - AMENDMENT RECORD

<table>
<thead>
<tr>
<th>Revision status</th>
<th>Change</th>
<th>Approved by</th>
<th>Effective Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Issue 1</td>
<td></td>
<td>CEO`</td>
<td>2013-04-24</td>
</tr>
<tr>
<td>Issue 1 Cover page</td>
<td>Title</td>
<td>Deleted title and substituted with “PROCEDURE FOR THE DEVELOPMENT /EXTENDING AND DISCONTINUATION OF ACCREDITATION SCHEMES”</td>
<td>CEO 2018-10-18</td>
</tr>
<tr>
<td>2-7</td>
<td>Where reference is made to an accreditation programme, deleted the term “programme” and substituted with “accreditation scheme” and sometimes referred to as “scheme” only</td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Content</td>
<td>Added “11 DISCONTINUATION OF AN ACCREDITATION SCHEME”</td>
<td>CEO</td>
</tr>
<tr>
<td>3 Scope</td>
<td>Deleted the Scope and substituted with “The purpose of this document is to describe the process to be followed by SADCAS when developing a new accreditation scheme or extending an existing scheme and when discontinuing an accreditation scheme”.</td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td>3, 4, 6 2.2, 3, 4.1, 9.1</td>
<td>Deleted “relevant” between “The” and “Technical”</td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td>4 3.5. (c)</td>
<td>Deleted (Lead and Technical)</td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td>5 6.2</td>
<td>Deleted the title of AP 11 in the text as it is already listed under reference</td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td>6 8.4</td>
<td>Deleted “Lead Assessor” and substituted with “Team Leader”</td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td>6 10.4</td>
<td>Deleted “Technical Manager” and substituted with “Scheme Coordinator”</td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Added new sub-clause which reads: <strong>11. DISCONTINUATION OF AN ACCREDITATION SCHEME</strong></td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>11.1. SADCAS may discontinue in part or in full an accreditation scheme where the scheme is deemed to be of no value. Prior to discontinuing accreditation schemes, SADCAS shall:</strong></td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>11.1.1. Seek the views of interested parties;</strong></td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>11.1.2. Review any contractual obligations;</strong></td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>11.1.3. Make transitional arrangements for any accredited facilities with other accreditation bodies offering the same scheme.</strong></td>
<td>CEO</td>
<td></td>
</tr>
<tr>
<td>Revision status</td>
<td>Change</td>
<td>Approved by</td>
<td>Effective Date</td>
</tr>
<tr>
<td>-----------------</td>
<td>--------</td>
<td>-------------</td>
<td>----------------</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11.2. SADCAS shall also communicate with stakeholders concerning the discontinuation.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11.3. SADCAS shall also withdraw any information related to the scheme or part of the scheme as soon as transition is complete</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>